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Name.....

Reg. No.....

FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY) EXAMINATION, NOVEMBER 2020

(CBCSS)

M.Com.

MCM 1C 04-MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time : Three Hours

Maximum : 30 Weightage

Section A

Answer any **four** questions. Each question carries 2 weightage.

- 1. What is a core competency ?
- 2. What is mean by perception ?
- 3. Define personality.
- 4. What is mean by Quality of Work Life ?
- 5. Define organizational culture.
- 6. What is grid management?
- 7. What is meant by MDP in HRM?

 $(4 \times 2 = 8 \text{ weightage})$

Section **B**

Answer any **four** questions. Each question carries 3 weightage.

- 8. Briefly explain the theories of leadership.
- 9. What are the factors affecting perception.
- 10. Briefly explain the ethical issues in organizational behavior.
- 11. What is learning ? State different theories of learning.
- 12. Describe the various types of organization cultures.

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- 13. Explain briefly group dynamics.
- 14. Explain case analysis with an example?

$(4 \times 3 = 12 \text{ weightage})$

Section C

 $\mathbf{2}$

Answer any **two** questions. Each question carries 5 weightage.

- 15. Explain how personality affect the performance of a firm.
- 16. Explain the various Schools of management thought.
- 17. What is the role of effective communication in an organization
- 18. Define a group behaviour? Explain the various stages of group formation and development.

 $(2 \times 5 = 10 \text{ weightage})$